

Meter Asset Provider (MAP)

1. Who are Meter Asset Providers (MAPs)?

These are companies licensed by the Nigerian Electricity Regulatory Commission (NERC) to procure and install meters for customers of Electricity Distribution companies.

2. How do I get meter under MAP?

Visit our website on www.abapower.com. Click on the metering icon and click on MAP. The application page will be displayed for you to update and complete.

NB. You will be required to upload a valid ID card (Drivers License, PVC, International Passport or National ID card) when completing the application.

After you have successfully completed and submitted your application, you will be assigned a MAP application ID. You may also wish to print a copy of your application for future reference.

Once your application is submitted, Aba Power Technical Team shall visit your premises to determine the actual meter required on your premises based on technical assessment: The technical team may also require that you engage your local electrician to separate your load and extend your wire to a high wall at shackle point based on the outcome of the survey.

3. How much does a meter cost?

A single-phase meter costs N63,061.32 and a three-phase meter costs N117,910.69. These are all inclusive of VAT.

4. I cannot afford to pay for the meter at once.

You will be allowed to make a down payment for the meter and complete the remaining payments spread within six months.

5. Will I have to pay any additional charges for my meter request?

No. The total amount payable is as stated for single and three phase meters respectively. However, where a customer does not have the right service wiring, customers will be advised to purchase one. This can be obtained from any licensed electricity vendor.

Please note that customers are not required to pay for survey or meter installation.

6. How do we pay for MAP Meters?

After the site survey is successfully completed, an invoice with your application ID will be sent to you via sms/e-mail. All payment notifications that do not originate from Aba Power should be disregarded. Payment is strictly at the bank with the account details provided.

Beware of scammers. Do not hesitate to report any suspected fraudulent activity via our whistle blower whatsapp number: 09162788075 Twitter: @aba_power, facebook and linkedin Apa power.

7. What if I do not want a meter?

The Regulation stipulates that customers who refuse meters will be denied service by the Distribution company

8. Do I have to settle my postpaid bill before applying for a meter?

Customers are advised to settle their postpaid bill. However, outstanding balance can also be rolled over into the customer's Prepaid account and paid in installments.

9. I want more than one meter?

A meter is for one customer account only. However, customers who require more meters will have to request for creation of new individual accounts for the additional meters.

10. How long will a meter Installation take?

MAPS are mandated to install meters within 10 days of payment.

11. My meter has just been installed, what is the next step?

The meter will be processed for setup and activation within 2 days and customers will be able to vend for energy using any of the ABA Power payment outlets and channels. You can visit www.abapower.com or call 070022276937 for more information on ABA Power payment channels.

12. What happens if I relocate to another apartment after paying for the meters?

By regulation, customers are not allowed to remove their meters from their locations. In this event, kindly notify ABA Power by sending an email to customercare@abapowe.com or call 070022276937.